

REFUND POLICY

Process of refund

1. Application for “ordered on Cash on Delivery mode” shall not be returned or cancelled once the form has been delivered to you or your location.
2. Once the applicant has registered online, the application charge of INR 995/- (Rupees Nine Hundred Ninety Five Only) is non-refundable, the first security deposit amount of INR 4000/- (Rupees Four Thousand Only) (EMD1) only be refunded in applicant’s bank account within 30-45 business days, if the applicant is not selected through the selection process or the applicant declines to act as an implementation partner.
3. Once the applicant participates and qualifies for the training, as per the undertaking given by him he shall not be entitled to claim for refund of INR 4000/-(Rupees Four Thousand Rupees Only)
4. Once the applicant is selected for entering into the contract the applicant shall have to undergo training on pre deposit of sum of INR 20,000/-(Rupees Twenty Thousand Only). If for any reason, the applicant doesn’t avail the training program then the applicant shall get refund of only INR 20,000/- within 30-45 business days from the date of receipt of the refund application by the Principal Officer.

Process for claim of Refund

1. In case of claim of refund of INR 4,000/-(Rupees Four Thousand Only) the applicant has to apply in writing to the Principal Officer within 15 days after the receipt of the form.
2. In case of refund of Training Deposit i.e. INR 20,000/-(Rupees Twenty Thousand Only) the applicant has to apply in writing to the Principal Officer within 7 days of registered of the Training Program.
3. In both the cases, as the case may be the application shall accompany a cancelled cheque.
4. The process of refund may take a maximum time period of 45business days after the receipt of written application for refund with cancelled cheque.
5. If the refund process takes more than 45 business days then the applicant should get in touch with the company’s support representatives or (Project in charge or designated officer)

Modes of refund available after cancellation

In order to confirm the cancellation of your form, you have to indicate your refund preference as provided below:

- Back to Source –In this preference, the money will be refunded back to the account, which has been used to make the transactions.
- Other modes of payment refund –In this preference, the money will be refunded by NEFT/RTGS only.